



# Welcome to the September 2017 Orientation Webinar!

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\*We will begin the presentation in just a few minutes.

\*This meeting will be recorded  
for those who could not attend.

# Orientation Agenda

- Narrator's Introduction
  - Kimberly Keller, Manager, Advising Services
- Meet the Team
- Program Rules & Guidelines
- Hire Heroes USA Partnership
- Course Offerings
  - Business Management
  - Information Technology
  - Customer Service Excellence
- Resource Guide Walkthrough
- Skillsoft LMS Walkthrough
- LinkedIn Group Introduction
- Q&A Session

## O20 in Partnership with VCTP's Programmatic Team

**Dr. J. Michael Haynie** – Vice Chancellor for Strategic Initiatives and Innovation;  
IVMF Executive Director & Founder

**Maureen Casey** – Chief Operating Officer

**James D. McDonough Jr.** – Managing Director | Programs & Services

**Michael Bianchi** – Senior Director | Education & Career Training

**Dave Roddenberry** – Programs & Services Director | O20/VCTP

**Michael Schoeneck** – Distance Learning Manager | O20/VCTP

**Amy Taft** – Curriculum and Learning Manager | O20/VCTP

**Daniel Piston** – Program Coordinator | O20/VCTP

## IVMF Enrollment Services Team

**Laura Cooper** – Director of Advising & Enrollment Services

**Maithreyee Dubé** – Manager, Enrollment Services

**Billy Lockhart** – Enrollment Coordinator

**Bryan Bullett** – Enrollment Coordinator

**James Schock** – Enrollment Coordinator

**Richelle Quigley** – Enrollment Coordinator

## IVMF Advising Services Team

**Laura Cooper** – Director of Advising & Enrollment Services

**Kimberly Keller** – Manager, Advising Services

**Allison Roth** – Advisor

**David Sly** – Advisor

**Jacqueline Flores** – Advisor

**Philip Chan** – Advisor

**Chris Whelan** – Graduate Assistant, Syracuse University's iSchool

# Meet the Team

## Camp Pendleton

Aixa Escobar (Installation Coordinator)

## Camp Lejeune

Shane Murray (Installation Manager)  
Becky Ganley (Installation Coordinator)

## Fort Campbell

Cliff Yager (Installation Manager)  
Karen Douglas (Installation Coordinator)

## Fort Carson

Joe Aldaz (Installation Manager)  
Katrina Lusk (Installation Coordinator)

## Fort Drum

Joanna Habermann (Installation Manager)  
Renee Storrs (Installation Coordinator)

## Fort Bragg

Kenneth Mayes (Installation Manager)  
Veronica Sarantes (Installation Coordinator)

# Meet the Team

## Hampton Roads

John Malfitano (Installation Manager)  
Paulina Thompson (Installation Coordinator)

## JBLM

Elisabeth Rocha (Installation Manager)  
Ben Dufay (Installation Coordinator)

## JBSA

Angenetta Lambert (Installation Manager)  
Moe Watson (Installation Coordinator)

## Navy Northwest

Elisabeth Rocha (Installation Manager)  
Angela Roarty (Installation Coordinator)

## San Diego

Joanna Sansoterra (Installation Coordinator)

## Tri-Base Jacksonville

Patricia Piazza (Installation Manager)  
Anthony Bush (Installation Coordinator)

# Program Rules & Guidelines

- Your cohort begins today, **September 18, 2017**.
- You have **one** opportunity to participate in the program.
- One** license for the online learning management system, Skillsoft, per participant.
- You should plan to dedicate 5 – 6 hours per week to your course progress.
- Your first course will be Onward to Your Career (OTYC) and upon completion of this course, you will then begin the course you selected within the assessment.
- You **must** complete Onward to your Career (OTYC) **and** the course you selected within the assessment by **December 18, 2017**.
- If you do not complete OTYC and the course you selected within the assessment by **December 18, 2017**, your case will be reviewed and you may be removed from the program.
- Enrollment in subsequent courses takes place on rolling basis.



# Program Rules & Guidelines

- You can only be enrolled in one course at a time.
- The program will fund **one** industry certification per participant.
- You must complete the required coursework, pass the associated practice exams, submit a request for payment for your intended industry certification exam to your Advisor or Installation Coordinator, and complete any exam application or registration steps by **March 18, 2018**.
- As of 11:59 pm EST on **March 18, 2018**, your LMS license will expire and your time in the program will be up.
- Once your license expires, you will no longer have access to any coursework or practice exams.
- If you wish to be removed from the program or an individual course, a written request must be submitted to your Advisor or Installation Coordinator.
- You will be provided the opportunity to connect with Hire Heroes USA.

# Hire Heroes USA Partnership

**Hire Heroes USA Job Board**  
Your Civilian Career Begins Here.

Job title, Keywords, or Company | Location | DISTANCE | SEARCH

**Featured Employers**

- KIA
- citi
- MetLife
- KIA

**Partnered Employer Jobs**

Employer	Job Title	Location	Deadline
MetLife	Sr. LTD Claims Specialist	Tampa, Florida	Apr 03
MetLife	LTD Claims Specialist	Tampa, Florida	Apr 03
Dell	Technical Support Agent	Round Rock, Texas	Mar 31
Dell	Inside Sales Representative	Nashville, Tennessee	Mar 31

## EMPLOYMENT PARTNERS

HOME • Employment Partners

*"What our servicemen and women want more than anything else, is the assurance of satisfactory employment upon their return to civilian life."*

—President Franklin D. Roosevelt

## Hire Heroes USA's Top 10 Employment Partners in 2016

1. Walmart
2. Amazon
3. The Home Depot
4. Lowe's
5. Lockheed Martin
6. General Dynamics
7. USAA
8. UPS
9. Wells Fargo
10. Booz Allen Hamilton



[www.hireheroesusa.org](http://www.hireheroesusa.org) (May 2017)

## OTYC

- Required for All O20/VCTP Learners
- 3 Course Hours
- Skillsoft LMS
- Further Course Breakdown Below

### Learning Objectives:

- Illustrate common organizational structures that operate and exist outside of the military and understand the types of careers that exist within different types of organizations
- Describe traditional organizational hierarchy and identify common career journeys in civilian organizations
- Define the keys to a successful career and engage in group exercises in a professional setting; understand the principles and myths of networking and exercise networking tactics in everyday situations
- Recognize and comprehend all conditions of an employment offer; utilize negotiation tactics to determine appropriate points of discussion during negotiations; respond to an offer of employment in a professional manner
- Understand the rights and responsibilities of employers and employees; identify the steps in creating SMART goals and how this process applies to the workplace; understand the steps one can expect to take when beginning a new position and identify how performance indicators may impact one's new position

# Course Offerings

## CAPM

- 64 Course Hours
- Beginner Career Level
- Skillsoft LMS
- Industry Certification - Yes

## aPHR

- 29 Course Hours
- Beginner Career Level
- Skillsoft LMS
- Industry Certification - Yes

## PMP

- 64 Course Hours
- Advanced Career Level
- Skillsoft LMS
- Industry Certification - Yes

## PHR

- 29 Course Hours
- Intermediate Career Level
- Skillsoft LMS
- Industry Certification - Yes

## Six Sigma Green Belt

- 36.5 Course Hours
- Intermediate Career Level
- Skillsoft LMS
- Industry Certification - Yes

## SPHR

- 29 Course Hours
- Advanced Career Level
- Skillsoft LMS
- Industry Certification - Yes

# Course Offerings

## CompTIA Server+

- 16 Course Hours
- Beginner Career Level
- Skillsoft LMS
- Industry Certification - Yes

## CompTIA Network+

- 17 Course Hours
- Beginner Career Level
- Skillsoft LMS
- Industry Certification - Yes

## CCENT

- 39 Course Hours
- Beginner Career Level
- Skillsoft LMS
- Industry Certification - Yes

## CompTIA Security+

- 12.5 Course Hours
- Beginner Career Level
- Skillsoft LMS
- Industry Certification - Yes

## CompTIA A+

- 42 Course Hours
- Beginner Career Level
- Skillsoft LMS
- Industry Certification - Yes

# Course Offerings

## SSCP

- 10 Course Hours
- Intermediate Career Level
- Skillsoft LMS
- Industry Certification - Yes

## CCNA

- 68 Course Hours
- Intermediate Career Level
- Skillsoft LMS
- Industry Certification - Yes

## Certified Ethical Hacker

- 23.5 Course Hours
- Intermediate Career Level
- Skillsoft LMS
- Industry Certification - Yes

## CompTIA Linux+

- 16.5 Course Hours
- Intermediate Career Level
- Skillsoft LMS
- Industry Certification - Yes

## CompTIA Cloud+

- 44.5 Course Hours
- Intermediate Career Level
- Skillsoft LMS
- Industry Certification - Yes

# Course Offerings

## Java SE 7 OCA/OCP

- 26.75 Course Hours
- Intermediate Career Level
- Skillsoft LMS
- Industry Certification - Yes

## Java SE 8 OCA/OCP

- 26.5 Course Hours
- Intermediate Career Level
- Skillsoft LMS
- Industry Certification - Yes

## ITIL

- 16.5 Course Hours
- Intermediate Career Level
- Skillsoft LMS
- Industry Certification - Yes

## Oracle 11G Database

- 28.25 Course Hours
- Intermediate Career Level
- Skillsoft LMS
- Industry Certification - Yes

## Oracle 12C Database

- 32 Course Hours
- Intermediate Career Level
- Skillsoft LMS
- Industry Certification - Yes

# Course Offerings

## CISSP

- 20.5 Course Hours
- Advanced Career Level
- Skillsoft LMS
- Industry Certification - Yes



# Course Offerings

## Call Center Fundamentals

- 44 Course Hours
- Beginner Career Level
- Skillsoft LMS
- Industry Certification - No

## Customer Service Excellence

- 21 Course Hours
- Intermediate Career Level
- Skillsoft LMS
- Industry Certification - No

We appreciate your patience as we transition into the next portion of today's orientation.

Thank you!

# Q&A Session

Please type any questions you may have in the Q&A dialog box to the right. A member of the Advising Services team will promptly respond.

If you do not have any questions, feel free to sign off!

Thank you for your time and participation in today's webinar and again, welcome to O2O in Partnership with VCTP!